



WHY SKYPE FOR BUSINESS FROM OUTSOURCERY?

- THE **LEADING PROVIDER** OF CLOUD-BASED SKYPE FOR BUSINESS
- **100,000 SEATS** OF SKYPE FOR BUSINESS ALREADY DEPLOYED
- HYBRID CLOUD EXPERTISE: **MAKING THE COMPLEX SIMPLE**
- **UK PARTNER, UK DATA CENTRES, 24/7 UK SUPPORT**
- **DEPTH AND BREADTH** OF PRODUCTS AND FUNCTIONALITY

Outsourcery's unmatched product offering allows you to take full advantage of Skype for Business as it evolves, whilst ensuring a solution that is tailored to your business's needs today.

A COMPLETE COMMUNICATION SOLUTION

OUR PRODUCTS AND SERVICES MAXIMISE THE BENEFITS OF SKYPE FOR BUSINESS.

PSTN CONNECTIVITY

Fully redundant connectivity to and from the PSTN network.

PBX REPLACEMENT

A full replacement for an on-premises PBX with no CAPEX.

CONTACT CENTRE

A fully featured cloud-hosted contact centre, providing the ability for agents to be spread across different sites or even work from home.

CALL RECORDING

Record and play back calls for compliance or training purposes. This includes the ability to record chat and video.

INTERNATIONAL TELEPHONY

Providing in-country DDI numbers and international conferencing facilities to ensure users pay the lowest call charges.

CALL BUNDLES

Competitive call tariffs and bundles so that you can manage your call budget on a monthly basis.

EVERGREEN

Ensuring that you can take full advantage of the latest Microsoft software upgrades.

HEADSETS AND DEVICES

A range of headsets, handsets and conferencing devices to suit desk based and mobile users.

CLOUD MIGRATION AND INTEGRATION SERVICES

We understand the customer environment and create a comprehensive migration plan that can include integration with existing technology whilst users transition to Skype for Business.

99.99% SLA

Financially backed SLA to provide the highest levels of availability and with the option of a geographically dispersed solution to protect from site failure.

BILLING

Ease of engagement from dealing with an Ofcom-regulated Telco that offers unified billing for calls and systems plus number porting and set-up.

INNOVATION

An organisation committed to innovation and offering access to the broadest product offering that enables you to deploy the richest Unified Communication experience.

ONE CONTRACT

No complex multi-vendor arrangements. One contract, one bill, a single point of support.

SUPPORT

24/7 3-tier support from a UK team.

0843 366 6060

✉ info@outsourcery.co.uk

🔗 www.outsourcery.co.uk

🐦 [Outsourcery](#)

Nobody else had the same depth of experience as Outsourcery...the only supplier that committed to taking full ownership for the management and support of the complete solution, including working directly with Microsoft.

Wayne Buttigieg - Head of Infrastructure & Media Services, London Business School

